

April 23, 2008

Re: Water / Sewer Service

To: Whom it Concerns

The City Council is preparing to change the rate structure used for billing the water and sewer services and I am sending you this letter because your water use exceeds the city residential average. The City's average residential household use is 4000 gallons or less. This benchmark is very important. If your use is less than this amount, you will not be affected by the change. However, if your use is above this amount, you will see an increase in your bill.

Previously, the commercial properties were assessed a higher rate for water and sewer and paid a disproportionate share of the water & sewer billed. With the proposed change, all accounts will be treated equally (commercial and residential accounts). If you use the service – you will pay for it (at a uniform rate).

In the past, the water meters were actually read once a quarter. As proposed, the meters will be read each month. Shortly after you receive this mailing, you will be receiving your utility bill which will indicate your water usage. This usage is for one month and will be based on an actual meter reading.

Now would be a good time ensure that your system is working properly. Leaking faucets or bathroom stools can be very expensive and should be repaired.

For your information, the statewide average for residential water use is 1950 gallons / month / per person.

Finally, I am enclosing a proposed water and sewer rate schedule which can be used to estimate your bill based on use.

Should you have any questions regarding this matter, please do hesitate to contact me.

Sincerely Yours,

Douglas K. Moen
City Clerk / Treasurer